



2010 Annual Report

Together we can make a difference in our community - one family at a time.



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Meet the Norcross Cooperative Ministry (NCM)

The Norcross Cooperative Ministry (NCM) is a faith-based, non-profit, ecumenical ministry dedicated to providing emergency assistance to families in Norcross and surrounding areas of Gwinnett County.

NCM is supported by local member and supporting churches, as well as numerous businesses, civic and social organizations, foundations and individuals from our generous community.

For over twenty years, NCM has been serving the local community by providing food, clothing and limited financial assistance to families in crisis.

We continue to strive to meet the growing needs of the families we serve and the community we love. We invite you to join us in ***caring for the community — one family at a time.***



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OUR MISSION

"Helping those in crisis by collaborating with the community to offer programs and services that transform lives through the love of Christ."



Our Stewardship Policy

Our responsibility is to be good stewards of the resources donated to NCM. To achieve that goal, we have policies and procedures in place to allow for smooth operation, fair distribution of limited resources, and the prevention of client fraud and abuse.

NCM Executive Board

Co-Presidents

Jesse Joyner, Peachtree Corners Church of Christ
Jack Lane, Perimeter Church

Co-Vice Presidents

Cyndy Franklin, Peachtree Corners Presbyterian
Marsha White, Peachtree Corners Presbyterian

Co-Secretaries

Cathy Freeman, Christ the King Lutheran
Ellen Queen, John Wesley United Methodist

Co-Treasurers

Donna Galucki, Johns Creek United Methodist
Jim Sampson, Simpsonwood United Methodist



The “Power of ONE” More

ONE – a small word with great meaning. It can mean a gesture or person acting alone or multiple people or groups acting together. One alone or one together, we still reach our goal. This is the “Power of **ONE**.”

No matter where you live, how old you are, how able you feel or how much money you possess, your contribution makes a difference. Max Lucado once said, “It’s never about how much we have to offer, but if we will offer whatever we have.” Whatever we have may be a bag of groceries, an hour of our time, a financial donation or a simple sincere prayer. It doesn’t matter what it is or what someone else is doing, we can all do something. And when that happens... when we’re all actively engaged in reaching outside of ourselves to help someone in need.... amazing things happen. Families are fed, fathers find the confidence to help secure that needed job, moms have the resources to send their children to school with proper clothing and proper supplies, and children – the innocents in all of the chaos – have multiple reasons to smile and simply enjoy childhood. This kind of movement takes all of us – churches, businesses, neighborhoods and individuals.



NCM is hoping to see even *More* of this “Power of **ONE**” in 2011.

- **ONE More** smile to encourage...
- **ONE More** prayer to lift a burden...
- **ONE More** willing heart to volunteer...
- **ONE More** business to donate resources...
- **ONE More** person to say yes to the call to serve our neighbors. This is the “Power of **ONE More**.”

Together we will make a difference by caring for our community – **ONE More** family at a time. Will you join us?

A Word From Our President



Jack Lane, Co-President, NCM
Member, Perimeter Church

It was over a year ago that a simple belief sparked. At it’s basic level was unity, but at its very core was something even greater – **ONENESS**.

The “Power of **ONE**” is a simple idea that says there is energy and influence when one person performs one act,

or one group of people come together for one purpose — helping those in need.

In 2010, as a cooperative ministry, NCM grew in its “**ONENESS**” within our churches and our community. The “Power of **ONE**” became more than an idea – it became a movement and a model of hope that says we don’t have to do it alone — we simply need to do our part. Then, together with the efforts of others like us, we can and will make a difference in our community — one family at a time.

Our Lord Jesus Christ models this hope for us by the life He shares with His Father. His prayer is for all of His followers to be **ONE** as He and His Father are **ONE**.

Perhaps Paul captures this best in Ephesians when he depicts God’s church as **ONE** body. As Christ’s followers, we each may have different members with different functions, but together we move and breathe and live — acting together as **ONE** for God’s purpose – serving those in need.

I’ve been volunteering with NCM for over six years, and throughout this time, I have come to understand the importance of what we do through this ministry. The work that is done here is vital, and it will take all of us working together to accomplish our goals.

So, as we celebrate our accomplishments in 2010, let me challenge you to help us continue our successful movement. There is still much more to be done in our community to meet the growing needs of the families we serve. Still more food and clothing to collect, still more money to raise and still more prayers to be lifted as we work together to achieve even more in 2011.

Regardless of our ages, our abilities or our backgrounds, we all have something to offer. Together we can make a difference in our community—**ONE More** family at a time.

This is the “Power of ONE More.”

Please join us!

2010 at a Glance

Family Visits in 2010

| | |
|-----------------|--------|
| People Served | 38,811 |
| Children Served | 19,137 |
| Adults Served | 19,025 |
| Seniors Served | 649 |

11,825



23% of our clients were new to NCM in 2010

In addition, NCM served:

- Over **500** homeless families with emergency shelter assistance
- **274** families through case management to prevent homelessness
- Over **500** attendees at the annual CareerFest
- Over **75** people in weekly ESOL classes
- **2,500** children through the Christmas program
- **950** children with the back to school campaign

of Bags of Food Distributed

37,588

of Clothing Items Distributed

104,961

of Volunteer Hours

25,331

Financial Assistance to Families

\$854,212



SPRING

Annual Pastor's Breakfast

In February, NCM hosted a Pastor's Breakfast, which is held every spring for the clergy representing our 20 member churches and multiple supporting churches. The goal is to recap the successes of the previous year, and cast NCM's vision for the upcoming year. This annual event is vital to engaging our churches and our community in the work that NCM does every day. It was at our 2010 breakfast that our "Power of One" movement was launched. The theme continues in 2011. Join us!

USDA Food Distribution



In April, NCM hosted a USDA food distribution for families living in Gwinnett County. This event, championed by members of the **Church of Jesus Christ of Latterday Saints**, and assisted by volunteers from **Peachtree Corners Church of Christ, Christ Church Episcopal**, and Nordson Corporation, served 325 families with 100 lbs. of food each. This major accomplishment only happened because of the collaborative spirit of everyone involved. Thanks to all of you who came out and helped!



SUMMER

Annual NCM Job Fair

In July, NCM hosted its annual job fair (CareerFest 2010) now in its 10th year. In partnership with the GA Department of Labor (DOL) and **Norcross First United Methodist Church**, the event attracted over 500 job seekers who attended workshops on resume writing, effective interviewing, and networking. Throughout the day, hiring companies met with attendees, and agencies shared community resources. One week prior to the event, NCM held a career coaching day to help 30 of our clients with their resumes and to practice interviewing techniques. Clients were also given business attire to wear to the job fair. We hope for an even greater event in 2011. Call us if you want to know more.



Vacation Bible School

Every summer (June-August) churches provide Vacation Bible School for the children of NCM clients. These include week-long or one-day sessions on Tuesday evenings or Saturday mornings. NCM would like to thank the following churches for helping in 2010: 1) **Peachtree Corners Christian Church**, 2) **Johns Creek United Methodist**, 3) **Norcross First Baptist**, 4) **Peachtree Corners Presbyterian**, and 5) **One Heart Church**. We look forward to another exciting summer of VBS in 2011. Contact NCM for details.



Back to School

Each August, NCM distributes book bags filled with school supplies to Norcross children in need. This year, thanks to the generosity of our community, NCM provided over 950 bags to help children start the school year off right. NCM extends a special thanks to **Perimeter Church**, Infinity of Gwinnett and our community of caring individuals who helped make this possible. More opportunities exist in 2011. Contact us if you would like to help.

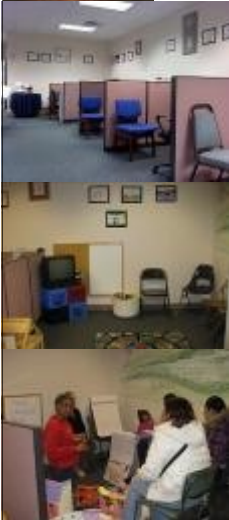


FALL



Facility Expansion

In September, the men's group of **One Heart Church** expanded the capacity of NCM's intake area by increasing the cubicle areas from six to eight stations and creating a new children's area. Not only can we now serve more clients, but our children's area, which the kids use during service hours, is also used for morning ESOL classes and evening bible study groups. Thank you One Heart for helping us grow. We hope to expand even more in 2011.



Norcross Arts Festival

NCM has been blessed for the past three years to be invited to participate in the annual Norcross Arts Festival, which is held in October. Each year, NCM has hosted a display table enabling us to educate our community about the services we provide. We have also been the recipient of both food and monetary donations from this event. We are grateful for the support of our community.



Pumpkin Patch

For the past several years, two of NCM's member churches have hosted annual pumpkin patch fundraisers during the months of October and November. Headed by Cathy Miller of **Peachtree Corners Christian Church** and Diane Lewis from **Norcross Presbyterian**, these yearly events are not only fun for the community, they also bring in much needed funds for Norcross Cooperative Ministry. Contact these churches if you want to help in 2011.



Compassion in Action Weekend

Every October, churches ban together to perform service projects in communities across Gwinnett county and metro Atlanta. In 2010, NCM was blessed by volunteers from local churches who put down tile in our lobby, landscaped our grounds and hosted numerous neighborhood food drives that benefited clients in need. We are grateful for these efforts and look forward to another exciting weekend of service in 2011.

WINTER



Annual Christmas Program

Each Christmas season, the NCM basement magically becomes Santa's workshop filled with toys and games for children of all ages. Volunteers diligently work during this time to collect, sort and distribute toys to the children of our NCM clients.

For the past 15 years, Patty Henderson and her husband David from **Peachtree Corners Baptist Church** have organized this massive program, which continues to enrich the joy of the season for all of the children NCM serves.

Thanks to the hard work and dedication of hundreds of volunteers and numerous community partners, NCM had another successful year in 2010. Because of our faithful supporters:

- ✦ **2,400** children of NCM clients were served with toys
- ✦ **100** children were blessed through the local outreach to extended stay hotels in Norcross

Thanks to everyone who blessed the kids of Norcross!



The Power of ONE Body of Believers

In 1988, several churches joined together to form the Norcross Cooperative Ministry with a mission to provide services to low income and homeless families in our community. Over the last 22 years, the needs of our clients have changed and so have we. Our services have expanded to include food, clothing, financial assistance, ESOL classes, small groups studies, job ministry, community referrals and case management. We consistently strive to enhance our services to the community, and our member churches continue to be the catalysts behind our success.

Here are just a few ways some of the churches associated with NCM blessed our community in 2010:

Perimeter Church

Perimeter Church was instrumental in 2010 in the success of several key projects for NCM. Under the leadership of Debra Potter and Jackie Dieter from the Community Outreach Ministry, Perimeter provided over 900 book bags filled with various school supplies for the children in Norcross.

In addition, teams from Perimeter Church served during the Compassion in Action (CIA) weekend which benefited NCM. During this weekend, teams collected food, put down tile in the front lobby and helped beautify NCM's grounds.

Perimeter also played an integral part in the huge success of our Christmas program by collecting and distributing toys, sponsoring families in need, and providing fun activities for the clients when they arrived to pick up their gifts.

We are grateful for the love and support of Perimeter Church and its compassionate membership, and look forward to our ongoing partnership as we seek to do even more in 2011.



Mt. Carmel United Methodist

Each year in April and October, the membership of **Mt. Carmel United Methodist Church** host a barbeque and bake sale. A portion of the proceeds from this highly acclaimed (delicious) event are donated to NCM to help support the needs of our community.

We are so grateful for the hard work (and the cooking and baking skills) of the many volunteers who make these events possible. We can't wait for the next one!



Campus Church of Christ

Year after year, Mrs. Davida Baker, from **Campus Church of Christ**, champions special programs that serve the homeless and underserved families living in the Norcross community. In 2010, she organized the summer feeding program for children staying in local extended stay hotels. Through this annual outreach, children receive nutritious meals as well as books, games and activities. In addition, Davida also organizes the hotel outreach on Christmas Eve which delivers gifts to children living in these hotels.

NCM is grateful to Mrs. Baker for being a tireless advocate for these families and a special NCM partner. Thank you!

Bethel Baptist

Proof that one person can make a difference, Mrs. Nancy Burdett from **Bethel Baptist** individually wrote over 400 personalized note cards that were included in the book bags distributed to Norcross children. Each card offered encouragement and hope to a child in need. In addition, this church of only a few members also held several food drives and made financial donations to NCM. Thanks to all of the Bethel Baptist members for their love and support!

The Power of ONE Body of Believers

Johns Creek United Methodist

Donna Galucki, NCM Board Member and an active member of **Johns Creek United Methodist Church**, led efforts by her church to establish regular Tuesday evening Vacation Bible School (VBS) for children of NCM clients. These new sessions blessed hundreds of children in 2010 with food and fun — all centered in the love of Christ. Thank you Johns Creek UMC! We are so grateful for your faithfulness. We look forward to another year of partnering with you to care for our community by ministering to the children of Norcross. We hope other churches can also join your efforts!



Peachtree Corners Christian Church

Peachtree Corners Christian Church provided Vacation Bible School (VBS) in June 2010 for the children of Norcross. This week-long program, led by Pastor Kathy McDowell and her congregation, was free of charge for children ages 4-12 who come any day (or every day) to enjoy arts and crafts, games, snacks, music and more. Children also had the opportunity to learn Bible stories each day that centered on the key principles of love, trust and caring for others. NCM is grateful for the numerous volunteers who made this event possible and invites other churches to join us for another exciting summer of VBS in 2011!



Simpsonwood United Methodist



Each December, **Simpsonwood United Methodist Church** coordinates an annual "Walk through Bethlehem." As part of this spectacular event, the church hosts a food drive benefiting NCM and its clients.

In addition, members from Simpsonwood help with NCM's annual CareerFest by greeting individuals and agencies in attendance and assisting with sign-in. Volunteers also serve a critical role for the event by directing overall traffic flow and coordinating parking logistics.

Simpsonwood volunteers also contribute to the successful operation of NCM's food pantry, which is currently under the direction of Robert and Brenda Wood, both of **Norcross**

First United Methodist. Along with Jack Lane (NCM Board President) and Jimmy Garner (**Norcross First United Methodist**), a men's group from Simpsonwood faithfully assists with the coordination, pick-up and delivery of large food purchases.



We are so grateful for the many volunteers who serve from Simpsonwood! Thank you for your commitment to NCM!

Victory World Church

During the month of June 2010, **Victory World Church** donated over \$35,000 and 500 bags of food and personal hygiene items to NCM through its iCare giving program. This awesome blessing was used to assist local families during their critical times of crisis.

In addition, one of Victory's members, Margaret Parton, leads a weekly bible study group on Wednesday nights.

We are so blessed by all that Victory World Church members do for the families in our community. Thank you for your faithfulness!

Christ the King Lutheran

Each year, the loyal membership of **Christ the King Lutheran Church** host an annual craft fair, with a portion of the proceeds going to NCM. Talented men and women of this congregation passionately use their various talents to benefit families in need. Thank you to everyone at Christ the King Lutheran for all that you do for NCM each year!

The Power of ONE Community Partner

The Norcross Cooperative Ministry is blessed to have numerous partners that collaborate with us to serve our community. One key partner, Michael Frech, Social Worker with the Gwinnett County School System, has been partnering with NCM for over eight years. He is a vital resource for the homeless families living in our county and shares his story below:



"Hello. My name is Michael Frech, and I am a school social worker with Gwinnett County Public Schools. I work exclusively with students and their families who have been designated as being homeless by the Department of Education. These are students whose families are living in extended stay hotels, or who are living with family members or friends as a result of having been evicted from their homes. Some of these families live in transitional housing programs or in one of the various shelters located throughout the metro Atlanta area.

Last year, our school system identified over 1,500 students in our schools who could be classified as homeless. As a result of our current economic downturn, many families are finding themselves in situations that they never envisioned would happen to them. Many have suffered loss of employment, which then results in an inability to pay for their housing, child care, and transportation costs. Other families we work with are dealing with issues like domestic violence, substance abuse and mental illness, all of which can be intensified as a result of the stresses of economic hardship. Despite these challenges, I am happy to say that there are organizations we can turn to such as the Norcross Cooperative Ministry (NCM) that are able to provide much needed assistance to these families who are struggling just to make ends meet.



I have been working in this capacity for over eight years, and I can truly say that if it were not for the NCM, so many of the families that I work with would have had nowhere to go. You see, we don't have an emergency homeless shelter for families in Gwinnett County. The only option that we have is to help place these families in a local extended stay hotel until we can assist them in determining a longer-term plan for their future. But where can families go when they need hotel assistance right away? Sure, there are perhaps other organizations in Gwinnett County that provide this type of assistance, but my experience clearly demonstrates that NCM is the organization that I can turn to time and time again to find the needed support for a family in crisis. NCM has the availability and the resources to provide timely assistance. This is truly a blessing, and it helps keep families from sleeping in their cars, or in even worse places.

Were it not for the presence of NCM in our community, there would be a tremendous void. I shudder to think where many of these families would be if not for the support of this ministry. There is no way that I could be as effective in my job. But most importantly, because of the services of NCM, so many families and their children have had a safe place to lay their heads at night, and that is something that none of us should take for granted."

NCM is grateful for the partnership we have with Michael and the many other service providers in Gwinnett County. It takes all of us working together to meet the diverse needs of the clients we serve. Together we truly are making a difference – one family at a time.

The Power of **ONE** Group of Willing Hearts



Pictured: Renny Reynolds, Rick White, Bill Pooser, J.T. Morris, Bob Barton, and Rev. Hugh McClure.

Not Pictured: Marsha White, Cyndy Franklin, Harry Cooper, Tom Reel, Ruth Chapin, Pat Barber and Rob English

For the past several years, NCM has been blessed to have one group of willing hearts who regularly serve in our food pantry and clothing closet. These committed volunteers, all part of the Gladys Marshburn Sunday School Class, are members of ***Peachtree Corners Presbyterian Church***, one of NCM's long-time member churches. Week after week, they faithfully give of their time and energy to help support our ministry.

Two members of this class and church, Marsha White and Cyndy Franklin, also serve on the NCM Board of Directors.

We are grateful for this group of dedicated volunteers and want to encourage other groups to also join in helping us fulfill our mission. You might be a church group, community group, or simply a small group of friends or family. Whatever your size or your interest, contact us for details on how to connect with our "Power of **ONE**."

The Power of **ONE** Business to Donate Resources

NCM recognizes that the overall success of any community lies heavily in the integrity and philanthropic nature of its businesses. The Norcross area is blessed to be the home of generous corporations that possess a genuine concern for its residents, and that regularly give of their time and resources to improve the quality of life for all who live here. Because of the contributions of three such altruistic businesses, NCM was better able to meet the growing and changing needs of our local families.

Wells Real Estate Funds:

One of NCM's faithful corporate sponsors is our local partner, Wells Real Estate Funds. Each Spring, company employees participate in a "Let's Make a Difference Day," where they volunteer in various ways at NCM. Wells also invites NCM to host a table at their annual event designed to engage employees in volunteering and supporting local non-profits. In addition, the company also provides financial donations and holds numerous campaigns to collect food, clothing, and other resources. Wells was especially instrumental in the success of NCM's Christmas program through their generous donations of toys and gift cards. We are so grateful for all that Wells does for NCM and the community, and extend our heartfelt appreciation to all of its employees!

Associated Credit Union:

At the end of 2010, NCM was blessed to receive a generous donation of \$10,000 from our new corporate partner, Associated Credit Union. In addition to providing this financial blessing, their dedicated team of employees will also begin offering free financial literacy classes to NCM clients. Through these sessions, clients will learn basic budgeting principles and credit management techniques. We are so thrilled to be able to offer our clients these valuable resources and look forward to working with our new partner in 2011.

PQC International:

NCM is especially grateful to the employees of PQC International who faithfully volunteer with us week after week. As a Norcross business, PQC International consistently meets its organizational mission of allowing its associates the opportunity to give back to their local community. They not only send teams of employees to volunteer each month, they also hold food drives that benefit the families we serve. Thank you PQC!

Henry Ford, a well-known business man from American history, once said, "*Coming together is a beginning. Keeping together is progress. Working together is success.*" We are so grateful for the success we have had in working together with all of the businesses in our community. Together we are making a difference — one family at a time.

2010 Financial Donors

BUSINESSES & CORPORATIONS

Allen Insurance Group, Inc.
 ASR/Braun and Ree, LLP.
 Bank of America Foundation
 Battelle
 Best Thrift Store
 C. L. Smith Company
 Coldwell Banker Residential Brokerage
 ConocoPhillips Company
 Crown Castle USA
 Dixie Industrial Finishing Company, Inc.
 Duluth Travel
 Ernest Communications, Inc.
 Forum Shopping Center
 Georgia Omicron Master, Decatur
 Hitachi
 Hogan Enterprises, Inc.
 Intel Volunteer Grant Program
 Jim Ellis Atlanta, Inc.
 Legacy Planning Group, Inc.
 LH 2007 Properties, LLC.
 Little Business Services, LLC.
 Main Site, LLC.
 Marathon Petroleum Company, LLC.
 McMaster-Carr
 MDA Holdings, Inc.
 Micro Enterprises, Inc.
 Micromeritics Instrument Corporation
 Microsoft
 NJP ProCraft
 Pete Witalis Homes, Inc.
 Plaid Enterprises, Inc.
 Practice Admin
 Promotions Direct, Inc.

BUSINESSES & CORPORATIONS

Recreational Equipment, Inc.
 Ryerson, Inc.
 Search Technology
 Shapiro Capital Management, LLC.
 Simcan Enterprises
 Solid Source Property Management
 Suzanna's Kitchen
 The Kinney Group
 Think Resources
 UPCCA
 Via Consulting Group, LLC.
 Waterford Homes, Inc.
 Wells Capital
 Yost Holdings, LLP.

CIVIC & SOCIAL GROUPS

Corners to Crossing 10k
 Delta Chapter Alpha Delta Kappa
 Emmanuel Christian Ministries, Inc.
 Georgia Alpha Delta Kappa
 Jet Set of Norcross
 Lilburn Middle School
 Norcross Elementary
 Norcross Masonic Lodge
 Norcross Lions Club
 Norcross Woman's Club
 North Dekalb Lodge #714
 PARC at Duluth Residents Association
 Peachtree Corners Rotary Club
 Searchers Sunrise Campus Classes
 Summerour Middle School
 Williamsport Women's Club

GRANTS & FOUNDATIONS

Associated Credit Union Foundation, Inc.
 Atlanta Christian Foundation
 Bank of America Foundation
 Bank of America United Way Campaign
 Coldwell Banker Residential Brokerage
 Community Foundation of Greater Atlanta
 Emergency Shelter Grant (ESG)
 Emergency Food & Shelter Program (EFSP)
 Episcopal Charities Foundation
 Gwinnett County Chapter Thrivet Financial
 for Lutherans
 Homelessness Prevention and Rapid Re-
 Housing Program (HPRP)
 Jim Ellis Foundation, Inc.
 National Christian Foundation
 N. Georgia United Methodist Foundation, Inc.
 N. Georgia United Methodist Housing and
 Homeless Council
 Richard and Barbara Gaby Foundation
 United Way of Metro Atlanta
 Wachovia Foundation-Permanent FD
 Weyerhaeuser Foundation

NCM gratefully acknowledges

our supporting schools, businesses and corporations, social and civic groups, and individuals for their contribution of volunteer time, community service hours, food, clothing, household items, personal care items, and more. We honor you for your continued commitment to our agency and the families we serve. Thank you for partnering with us. We look forward to even greater things in 2011.



2010 Member Churches

NCM is a cooperative ministry of **20** member churches, and is supported by over one hundred volunteers, four full-time and three part-time employees. The Board of Directors is comprised of one voting delegate and one alternate delegate from each member church. The Board holds open business meetings the first Monday night of each month, unless otherwise announced. Meetings begin at 7:00pm on-site at 2275 Mitchell Road in Norcross.

- Atlanta Vineyard Church
- Atlanta Church of Christ - Gwinnett
- Campus Church of Christ
- Christ Church Episcopal
- Christ the King Lutheran Church
- John Wesley United Methodist Church
- Johns Creek United Methodist Church
- Mt. Carmel United Methodist Church
- Norcross First Baptist Church
- Norcross First United Methodist Church
- Norcross Presbyterian Church
- One Heart Church
- Peachtree Corners Baptist Church
- Peachtree Corners Church of Christ
- Peachtree Corners Christian Church—Disciples of Christ
- Peachtree Corners Presbyterian Church
- Perimeter Church
- Simpsonwood United Methodist Church
- St. James Lutheran Church
- Victory World Church

NCM would also like to recognize these Supporting Churches: Bethel Baptist Church, Cristos Community Church, Dunwoody United Methodist Church, Life Center Ministries, Our Father's House, St. Barnabas Anglican Church, Sugarloaf United Methodist Church, The Church of Gwinnett, and The Church of Jesus Christ of Latter Day Saints.

2010 Operating Reports

| Income | 2010 |
|-------------------------------|---------------------|
| Government Programs | \$ 572,213 |
| Churches | 165,862 |
| Individuals | 137,117 |
| Grants & Foundations | 80,704 |
| Businesses & Corporations | 64,411 |
| Civic & Social Groups | 12,218 |
| Board Members | 4,299 |
| Interest | 6,179 |
| Other | 579 |
| TOTAL FINANCIAL INCOME | \$ 1,043,582 |

Total Income (Including Value of Donated Food) **\$1,455,708**

| Overhead | |
|----------------------------------|------------------|
| Salaries (Full-time & Part-time) | \$127,372 |
| Facility Utilities / Telephone | 22,623 |
| Repairs & Maintenance | 14,404 |
| Office Supplies / Equipment | 10,697 |
| Insurance | 8,509 |
| Accounting / Legal/Other | 4,540 |
| Fund Raising / Advertising | 2,732 |
| Postage | 1,801 |
| Credit Card Fees / Bank Charges | 849 |
| TOTAL OVERHEAD | \$193,527 |

| Direct Aid Provided to Clients | |
|---|-------------------|
| Rent | \$ 319,378 |
| Utilities | 237,268 |
| Temporary Lodging | 152,203 |
| Case Management | 64,045 |
| Food Purchases | 38,930 |
| Christmas Assistance | 37,699 |
| Transportation - Gas Vouchers / Bus Tickets | 4,283 |
| Medical Aid / Prescriptions | 3,170 |
| Mortgage Assistance | 0 |
| Special Projects/Transformation | 202 |
| TOTAL DIRECT CLIENT AID | \$ 857,178 |

Total Financial & Food Assistance **\$ 1,269,304**

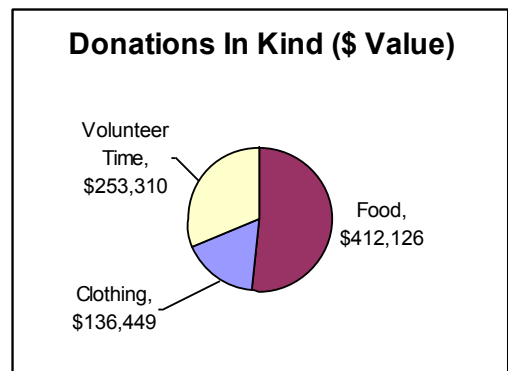
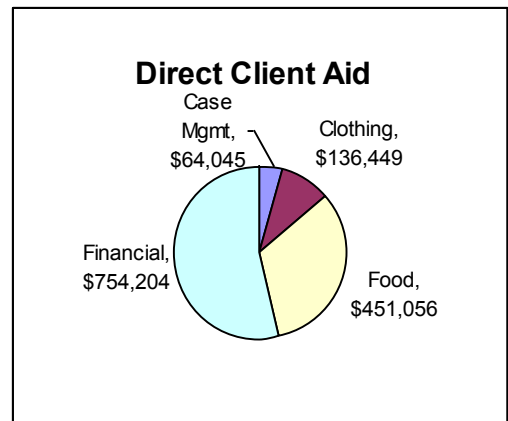
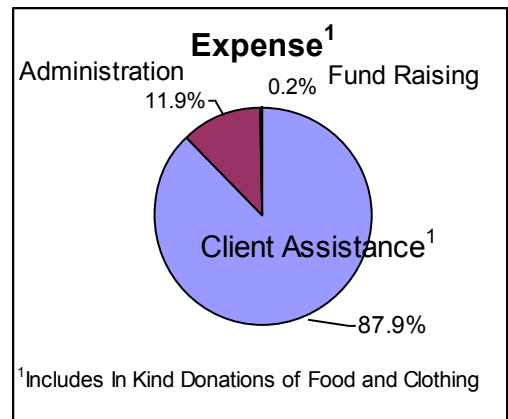
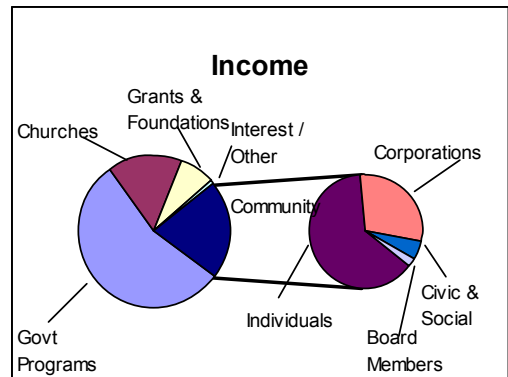
Total Financial, Food and Clothing Aid **\$ 1,405,753**

TOTAL EXPENDITURES **\$ 1,050,705**

| Estimated Value of In-Kind Donations | |
|---|-----------|
| <i>Estimated Value of Donated Food</i> | \$412,126 |
| <i>Estimated Value of Donated Clothing</i> | \$136,449 |
| <i>Estimated Value of Volunteer Hours</i> | \$253,310 |

Overhead Statistics
Overhead (As a Percentage of Cash Outlay) 18.4%

Estimated Overhead (As a Percentage of Cash Outlay Plus Donated Food & Clothing) 12.1%



| | |
|---|------------|
| Food - 37,588 bags @ \$12 each | \$ 412,126 |
| Clothing - 104,961 pieces @ \$1.30 each | \$ 136,449 |
| Volunteer Time - 25,311 hours x \$10 per hour | \$ 253,310 |

How Can You Join our “Power of ONE *More*” Movement?

We invite you to join us as we continue our mission to meet the growing needs of the families we serve. Together we can make a difference in our community — **ONE *More*** family at a time.

DONATE RESOURCES: NCM gratefully accepts:

- **Food:** Non-perishable food items
- **Clothing:** New/gently used and clean
- **Financial:** Credit card payments (via our web site) or check made payable to NCM
- **Common Stock:** Contact Dan Kinney, Financial Advisor of the Kinney Group at 770-449-9079
- **Matching Funds:** Check with your company’s Human Resources Department for details
- **Other:** New/gently used toys, linens, small kitchen items, baby items, toiletries, school supplies, new/unwrapped Christmas gifts, and recycled shopping bags.

Donation Hours: Monday-Friday 9:00 am - 4:00 pm
 Tuesday 9:00 am - 8:00 pm
 Saturday 10:00 am - Noon

VOLUNTEER WITH US: NCM volunteer opportunities include:

- **Client Assistance Volunteers & Translators:** Mon, Wed & Fri (10:00am-2pm); Tues (6:00pm-8:00pm) & Saturday (10am-Noon)
- **Warehouse, Clothes Closet, Office & Special Projects:** Mon through Fri (9:00am-4:00pm). Hours are flexible.
- **Job Ministry:** Flexible Hours. Assistance is needed with calling clients, researching job leads, preparing resumes (developing, editing and proofing), and keeping the NCM job information board up-to-date. We are also looking for business professionals willing to share their expertise in a one-on-one or workshop setting.
- **Prayer Partners:** We need compassionate individuals who will pray for the needs of our clients. We have a prayer request box and we can email prayer concerns to prayer warriors weekly.

NOTE: Due to limited space, NCM is not able to accept furniture, computer equipment, TVs and other electronics, or non-essential household items (i.e., decorations, knick knacks, etc). Call or visit our website for a detailed list of items.

Other Ways You Can Support NCM Throughout the Year

SPRING



- Stamp Out Hunger Neighborhood Food Drive
- Spring Cleaning — Clothes and Household Goods
 - City of Norcross “CAN” Do for Hunger Campaign
 - Diaper Drive
 - Landscaping Projects

SUMMER

- Annual NCM Job Fair
- Vacation Bible School
- School Supply Drive
- Back to School Book Bags
- City of Norcross “CAN” Do for Hunger Campaign



FALL

- Compassion in Action Weekend
- Arts Fest (City of Norcross)
- Pumpkin Patch Fundraiser
 - City of Norcross “CAN” Do for Hunger Campaign
 - Thanksgiving Food Drive
 - Fall Cleanup



WINTER

- Blanket Drive
- Coat Drive
- City of Norcross “CAN” Do for Hunger Campaign
- Homeless Baskets
- Christmas Toy Drive



One smile to encourage the hopeless. One prayer to lift a burden.
 One willing heart to volunteer. One business to donate resources.
 One woman living in one neighborhood to hold a food drive.
 One committed church to answer God’s call to serve.
 One body of compassionate individuals to care
 for our community – one *More* family at a time.